



Dear guests

Welcome! We are very pleased that you have decided to spend your holidays with us and wish you an unforgettable time. Enclosed you will find the most important information concerning the hotel itself as well as the destination Flims Laax Falera. If you have any further questions, the staff at the reception is at your disposal.

Your signinahotel team



- Adapter** Available for a deposit of CHF 20.- at the reception. We kindly ask you to return them when checking-out.
- Breakfast** Breakfast will be served at Ristorante Camino.
 Summer: 07.30 AM – 10.00 AM
 Winter: 07.30 AM – 10.30 AM
- Check-out** Your room as well as the ski depot can be used until 11.00 AM on your departure day. You are welcome to deposit your luggage at the hotel if you intend to stay longer.

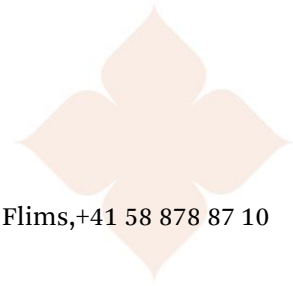
 For a swift and convenient Check-out we recommend you to pay your bill the evening before. Subsequent consumptions have to be paid directly.
- Childcare** Information about the childcare is available at the reception.

 Do you need a babysitter? Inform the reception two days in advance so that we can organize everything for you. The cost is CHF 30.- per hour.
- Dine Around** Enjoy a 3-course meal (half-board) of your choice at Ristorante Camino or Nooba. At Tegia Larnags, Casa Veglia, Mulania and Grandis Ustria da Vin you will receive a credit of CHF 45.- per adult / teenager and CHF 30.- per child towards the cost of the meal. For further information please call 9007 or make a reservation via INSIDE LAAX App.
- Doctor** If you require medical attention, please contact the reception. We also have a list of (emergency) doctors and local pharmacies. The hospitals are located in Ilanz and in Chur. You can find a defibrillator at the base station by the gondola Laax-Crap Sogn Gion.
- Dogs** The costs are CHF 20.- per dog and day (without food). After arrangement with the desired restaurant, you may take your dog with you. Please hang the sign on your door if you left your dog alone in the room and you do not wish the laundry service.
- DVD's** We have a wide selection of DVD's at the reception which can be borrowed for a deposit of CHF 20.-.



Emergency numbers	General emergency number Switzerland: Regionalspital Ilanz / Spitalstr. 6 / 7130 Ilanz: Kantonsspital Chur /Loestr. 170 / 7000 Chur: Rega – Air Rescue	144 +41 81 926 51 11 +41 81 256 61 11 1414
Fire alarm system	In case of a fire alarm sounding, we ask you to remain calm and to follow the instructions given by the staff. Please assemble at the Freestyle Academy and wait for further information.	
Internet	Benefit from free Wi-Fi throughout the destination. Please select the WLAN FlimsLaaxFalera. You will then be forwarded to the next page, where you have to enter your e-mail address and mobile phone number. You will then receive an SMS with an access code. There is also an internet corner with computer station in the basement.	
Laundry	We are happy to take care of your laundry. Please contact the housekeeping by 09:00 AM and you will get your laundry washed back within 48-hours. For the express service we charge a surcharge of 30% and you will receive your laundry back within 24 hours. Dry cleaning is possible on request. Our housekeeping team will be happy to collect your laundry from 08:00 AM to 08:00 PM in your room. For further questions please contact the housekeeping directly.	
Liability	In case of theft or damage to your valuables, clothes or other materials the signinahotel assumes no liability. We thank you for your understanding!	
Lift tickets	Lift tickets can be purchased at reception, at the ticket offices in Flims, Laax and Falera or online using the INSIDE LAAX app. By the way, you will get the best prices buying them with the app.	
Luggage service	We are happy to assist with your luggage on departure. Please contact the housekeeping by dialing 9028 from your room.	
Massage	Appointments can be arranged at the reception.	
Newspapers	Up-to-date newspapers and magazines are available for you to read in the newspaper rack in the lobby. Some international newspapers are available in the supermarket "Volg" directly at the rocksresort.	
Parking garage	Parking is available in the underground car park. The costs per day and car are CHF 15.- in winter and CHF 10.- in summer.	
Payment	In addition to Swiss francs, we also accept Euros, Pounds and Dollars. Please note that we only accept notes. Your change will be returned in Swiss francs. You are welcome to pay with your desired bank card. In addition, the reception will be happy to change you the daily exchange rate of EUR, GBP & USD in Swiss francs.	





Pharmacy	Coop Pharmacy, Via Nova 80 (Stenna Center), 7017 Flims,+41 58 878 87 10 Monday to Friday 08.15 AM - 12:00 PM 02.00 PM – 06.30 PM Saturday 08.15 AM – 12.00 PM 02.00 PM – 04.00 PM
Pillows / blankets	Additional pillows and blankets are available through the housekeeping. Synthetic and Swiss pine stone pillows are also available.
Post / postcards	Free postcards are available at the reception. Stamps can also be purchased at the front desk.
Public transport	Current timetables are available at reception or via the INSIDE LAAX app. The regional "Flims Laax Falera shuttle" runs between Falera and Fidaz and is free of charge for hotel guests with a guest card or a valid lift ticket. The bus stop is located opposite the hotel Laaxerhof. The Postbus to Chur or Ilanz leaves opposite the parking entrance. This is chargeable.
Restaurants	The culinary offers range from traditional Grisons dishes, Italian cuisine to pan-Asian wok dishes, grill specialties from open fires to a gourmet experience with 15 Gault Millau points. For further questions and table reservations, please contact the F & B department at 9007 or make a reservation via INSIDE LAAX App.
Roomservice	Our room service is available from 07.30 AM to 10.00 PM. On request we serve breakfast, lunch and dinner to your room for an additional charge of CHF 5.- per order. The room service menu can be found at www.signinahotel.com . Your order will be accepted by Camino Bar at 9008.
Safe	There is a safe in every room. If you have any problems contact the housekeeping.
Shops	Whether for clothes or food, at rocksresort you will find a variety of shops. An overview plan is available in the personal documents you received at check-in. Various hygiene items, such as toothbrush, disposable razor, nail files etc. are available through the housekeeping or at the reception.
Taxi	Book your taxi for the destination via INSIDE LAAX App. Or ask at the front office. Please note that there may be a longer waiting time
Towels	The towels in your bathrooms are for use in the rooms only. Leave dirty towels on your bathroom floor. If you require additional towels please contact the housekeeping.
Wake-up service	You can enter a wake-up call via the telephone as follows: Dial * 55 on the phone. Enter the time (for example, 0700) and hang up. For a personal wake-up call, please contact the reception. We will wake you up in the morning.

